



CONSENT CALENDAR

DRAFT MINUTES

**SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY
MEETING OF THE BOARD OF DIRECTORS
April 22, 2010 – 2:00 p.m.
San Carlos Library, Conference Room A
610 Elm Street, San Carlos, California**

1. **Roll Call:** CTO 2:05 p.m.

2. **Public Comment**
None

3. **Approval of Consent Calendar:**

Consent Calendar item(s) are considered to be routine and will be enacted by one motion. There will be no separate discussion on these items unless members of the Board, staff or public request specific items be removed for separate action. *Items removed from the Consent Calendar will be moved to the end of the agenda for separate discussion.*

- A. Adopt the March 25, 2010 BOD Meeting Minutes
- B. Resolution Approving Calendar Year 2009 Transfer from Cash Reserves
- C. Resolution Accepting the Calendar Year 2009 Annual Financial Statements
- D. Receipt of Allied Monthly Metrics

M/S Patterson/Ekers approve Consent Calendar
Motion Passed 9-0-0-3 (Absent: Burlingame, EPA, and Hillsborough)

Resolution 2010-11 Calendar Year 2009 Transfer from Cash Reserves

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton	X				Menlo Park	X			
Belmont	X				Redwood City	X			
Burlingame				X	San Carlos	X			
East Palo Alto				X	San Mateo	X			
Foster City	X				County of San Mateo	X			
Hillsborough				X	West Bay Sanitary Dist	X			

Resolution 2010-12 Calendar Year 2009 Annual Financial Statements

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton	X				Menlo Park	X			
Belmont	X				Redwood City	X			
Burlingame				X	San Carlos	X			
East Palo Alto				X	San Mateo	X			
Foster City	X				County of San Mateo	X			
Hillsborough				X	West Bay Sanitary Dist	X			

Burlingame present at 2:06pm
Hillsborough present at 2:10pm

4. **New Business:**

- A. Resolution Approving Agreements for Plant and Organic Materials Processing Services with Browning-Ferris Industries of California and Recology Grover Environmental Products

Discussion:

Member Nava asked for clarification on a no ADC policy.

Executive Director responded that the Agreements do not allow for it and the policy was agreed upon by the Board of Directors several years ago.

Member DeBry added that ADC still adds to the landfill and that the policy was put in place to encourage BFI not to use ADC with a 3-4 year period of transition.

Member Nava requested clarification on why not allow the use of extra for ADC and if policy is changed would it save money.

Executive Director stated that an investigation of the current market would need to be done.

Member Patterson requested that this issue of ADC be dealt with separately at another meeting, but he had no interest in changing the policy..Also requested clarification on extension, 4 years with 2 possible extensions equate to 8 years.

Staff Gans responded no, it would be 2 possible, 1 year extensions, equating to 6 years.

Member Fil requested clarification on why a 4 year contract and two 1 year extension options. Also, why such a large increase?

Staff Gans responded that it is a direct result of cost proposals and a reflection of current and future market conditions. Originally was going to be 10 years, but shortened term to retest pricing. The second consideration for offering those terms is that future possibilities of getting energy value from materials; those facilities currently are non-existent. New facilities are being planned and proposed currently and many processing technologies are being investigated. T

M/S Patterson/Moura approve Resolution 2010-13
Motion Passed 11-0-0-1 (Absent: EPA)

Resolution 2010-13

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton	X				Menlo Park	X			
Belmont	X				Redwood City	X			
Burlingame	X				San Carlos	X			
East Palo Alto				X	San Mateo	X			
Foster City	X				County of San Mateo	X			
Hillsborough	X				West Bay Sanitary Dist	X			

Atherton no longer present - 3pm

B. Resolution Approving Commercial Recycling Agreement between Recology San Mateo County and Republic Services

Presentation: Mario Puccinelli, Recology

Member Nava stated his agreement with the plan. Requested clarification on performance incentives and disincentives and how it translates on what New Company does.

Member Galli questioned if Republic will cease to respond to calls.

Staff Feldman responded No; Collection oriented calls will still be the responsibility of Republic while Sales will route to Commercial Sales Staff.

Mario Puccinelli confirmed, and stated that it would be a collaborative effort and both companies will work together.

Member Patterson stated his appreciation of both companies working together and staff's effort to move this forward.

M/S Patterson/Moura approve Resolution 2010-14, amending Exhibit B, Page 2, Item 5 sticking ~~Single Family~~ and Replace with *Commercial*
Motion Passed 10-0-0-2 (Absent: Atherton and EPA)

Resolution 2010-14

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton				X	Menlo Park	X			
Belmont	X				Redwood City	X			
Burlingame	X				San Carlos	X			
East Palo Alto				X	San Mateo	X			
Foster City	X				County of San Mateo	X			
Hillsborough	X				West Bay Sanitary Dist	X			

Discussion:

Member Nava requested how problem recyclers are going to be addressed, especially when stores are directed by a corporate office.

Mario Puccinelli responded that their team will continue to work to find ways to make recycling a priority.

Member Nava referenced Top 100 Waste Generators, and asked if Recology will use

Mario Puccinelli responded that during the Blitz they will be going after commercial accounts that do not currently have recycling service.

C. Resolution Recommending SBWMA Member Agencies Approve the Recology San Mateo County Residential and Commercial Cart Delivery and Recovery Plan

Executive Director McCarthy reminded Members to forward their Consent to Assignment and Letters approving bins.

Speaker Jim Furgas, Local 350, requested to speak on this item. Stated that they had a problem with the cart deliveries being done by non bargaining units with outside vendor. Reminded members that there are CBAs in place. Stated that there would be a dispute over it. Asked the Board to consider that prior to vote.

Discussion:

Executive Director stated that standard of care in industry is private vendor and some have CBAs; all parties have been in discussion.

Mark Arsenault, Recology, stated that it is industry standard that a third party vendor is used and scheduled and paid for by cart vendor.

Member Patterson requested recognition that the board is not a party to the CBA dispute.

Member Nava requested that if a grievance is filed, members are notified immediately.

M/S Patterson/Moura approve Resolution 2010-15
 Motion Passed 10-0-0-2 (Absent: Atherton and EPA)

Resolution 2010-15

Agency	Yes	No	Abstain	Absent	Agency	Yes	No	Abstain	Absent
Atherton				X	Menlo Park	X			
Belmont	X				Redwood City	X			
Burlingame	X				San Carlos	X			
East Palo Alto				X	San Mateo	X			
Foster City	X				County of San Mateo	X			
Hillsborough	X				West Bay Sanitary Dist	X			

5. Staff Updates

- a) Update on Allied Contract Compliance
- b) Update on Public Education Campaign for Rollout of New Collection Services
- c) Recycling and Outreach Programs Update
- d) Facility Operations Update
- e) Preview of Upcoming Board meetings

Member Patterson requested to receive a report as soon as it can be compiled showing the existing and the requested sizes.

6. Board Member Comments

Member Galli requested list of C&D Certified Facilities for Diversion Credit.

Member Galli requested info regarding County HHW no longer picking up batteries at City Hall, what the alternate plan is after July 1st.

7. Adjourn – 4:10pm

Video of this meeting can be viewed at www.rethinkwaste.org



STAFF UPDATE

To: SBWMA Board Members
From: Hilary Gans, Facility Operations Manager
Date: May 27, 2010 Board of Director's Meeting
Subject: Approval of Change Order for JRMA Design & Engineering Services

Recommendation

Staff recommends the Board approve contract change order number 6 (CCO 6) for \$71,965 to the original architectural and engineering contract with JRMA for design & engineering services.

Analysis

Construction bids were received from four construction firms and SJ Amoroso was selected as the low bidder on the Phase II construction work. As part of the bid response Amoroso isolated as a "Bid Deduction" the cost to build the transfer station education center. At the July 23, 2009 meeting, the Board voted to exercise the Bid Deduction which removed the transfer station education center from the construction project (from the bid analysis there was concern that the education center portion of the construction project was quoted at an excessively high cost (~\$485 per square foot) and that this was not a good value for the Agency).

The transfer station education center redesign, encompassed in CCO 6, is comprised of drawing set Delta 5. The goal of creating drawing set Delta 5 was to reduce the construction cost of transfer station education center while retaining education features present in the original design package. Delta 5 redesign is based on the project team's effort to value-engineer the public area that was deducted from the original bid set drawings. The redesign reduces the scale and complexity of the original public space and simplifies the structural components of the building (instead of having the public area designed as a structurally separate building, Delta 5 places the education center building inside of the transfer station pre-engineered metal building (PEMB)).

A revised set of drawings (Delta-5) was requested and produced by JRMA that incorporated the value-engineering concepts (a design package of 68 sheets). Delta-5 was submitted to the City of San Carlos for plan check (plans were submitted in mid-November 2009 and final plan check was complete in mid-January 2010). After Building department approval, the plans were provided to SJ Amoroso for quoting. The initial estimate received back from SJ Amoroso was ~\$1.8 million and after a detailed review of the scope of the Delta 5 plans, SJ Amoroso revised their estimate to \$1.5 million.

The quotes received back from SJ Amoroso on the redesigned transfer station education center exceed the original Bid Deduction amount of \$1.4 million and obviously do not achieve the goal of reducing the education center construction costs. Given the efforts to value-engineer the transfer station education center, the construction estimates from SJ Amoroso for this work are disappointing and have resulted in the decision to direct SJ Amoroso to build the transfer station as originally awarded (according to the Bid Deduct that eliminated the transfer station education center).

The project team is currently working to convert the Delta 5 designs into a stand-alone set of drawings that can be separately bid by the Agency after SJ Amoroso has completed their contract work. This Delta 5 redesign is quoted by JRMA at a not to exceed amount of \$36,920 and is to be completed by the end of May. The expectation is that by competitively bidding the education center construction, the quote responses received will provide a better value for the Agency.

Background

On October 22, 2009 the SBWMA Board approved the architectural and engineering contract with JRMA for creation of Phase II construction drawings and for design services during construction in the amount of \$1,791,910. As the scope of design has changed throughout the design and construction phase of the project, additional permitting assistance and design services were requested of JRMA. Separate and additional contract change orders (CCOs) have been approved to cover the additional work requested of JRMA (\$205,000 in February, \$391,500 in July).

Fiscal Impact

The table below presents a history of the approved contracts and change orders with JRMA and includes the CCO 6 (shown in bold-italics). For reference, CCO 6 is shown as a percent of the value of the estimated construction cost.

Design Related Change Orders		Comments	Amount	Total Amount	Value of Construction
A&E Contract FY 2008	Approved	Phase I&II design	1,791,910	10%	18,404,000
Change Orders #1 and 2	Approved 2/27/09		160,000		
Change Order #4	Approved 7/24/09		22,500		
<i>Change Order #6</i>	<i>Pending</i>	<i>Delta 5 TS Ed Center</i>	<i>71,965</i>	<i>5%</i>	<i>1,400,000</i>
Total Design			2,046,375		
Construction Services Related Change Order					
Change Order #3	Approved 2/27/09	Construction Management Phase I	45,000		
Change Order #5	Approved 7/24/09	Construction Management-Phase II	369,000		
Total Construction Support			414,000		
Subtotal JRMA			2,460,375		

At the same time when the Board exercised the education center Bid Deduct for \$1.4 million, direction was give to reserve \$728,000 of this amount toward a future education center area. The transfer station redesign costs in CCO 6 and related change orders will be paid out of the funds "earmarked" for education center project.



STAFF REPORT

To: SBWMA Board Members
From: Marshall Moran, Finance Manager
Date: May 27, 2010 Board of Director's Meeting
Subject: Quarterly Investment Report for the Quarter Ended March 31, 2010

Recommendation

It is recommended that the SBWMA Board review and accept the Quarterly Investment Report.

Analysis

The primary objective of the Investment Policy for the SBWMA is safety of principal, while meeting the cash flow needs of the JPA, through prudent investment of unexpended cash. As of March 31, 2010, the investment portfolio was in compliance with the Investment Policy. The portfolio contains enough liquidity to meet the next six months of expected expenditures by the Authority as well as by other third parties.

Fiscal Impact

The attached investment report indicates that on March 31, 2010, funds in the amount of \$45,374,995 were invested producing a weighted average yield of 0.45%.

Accrued interest earnings this quarter totaled \$100,324. As shown in the table below, the decrease in interest income is due to the decreased balance of the portfolio as compared with the prior quarter.

Below is a summary of the changes in the portfolio.

	Qtr Ended 03/31/10	Qtr Ended 12/31/09	Increase (Decrease)
Total Portfolio	\$ 45,374,995	\$ 51,668,815	\$ (6,293,820)
Wgtd Avg Yield	0.45%	0.22%	0.22%
Interest Earnings	\$ 100,324	\$ 124,904	\$ (24,580)

The decrease in the total portfolio of \$6,293,820 is primarily related to the early call provision exercised on the FHL securities totaling \$1,001,250, payments from the bond proceeds project account in the amount of \$6,804,061 related to the capital project costs, offset by the receipt of \$1,500,000 for the Shoreway Remediation settlement.

A table comparison of the portfolio components has been provided below:

	03/31/10 Balance	% of Total	12/31/09 Balance	% of Total	Change over prior qtr
Agency Securities	\$ -	0%	\$ 1,001,250	2%	\$ (1,001,250)
SM County Pool	\$ 1,694,971	4%	\$ 1,690,785	3%	\$ 4,186
LAIF	\$ 5,511,106	12%	\$ 4,003,801	8%	\$ 1,507,305
Bond Proceeds	\$ 38,168,917	84%	\$ 44,972,979	87%	\$ (6,804,061)
Total Portfolio	\$ 45,374,995	100%	\$ 51,668,815	100%	\$ (6,293,820)

The average yield of the portfolio excluding bond proceeds was 0.66%. The Local Agency Investment Fund (LAIF) is used as a benchmark, and the average LAIF yield for the quarter ending March 31, 2010, was 0.56%. The San

Mateo County Pool average yield for the quarter was 1.01%. Due to the continued decline in the markets, all of the yields were lower as compared with December 2009.

Due to arbitrage restrictions, bond proceeds investments are not included in our LAIF rate comparison. As of March 31, 2010, the bond proceeds of approximately \$38 million were invested with the trustee in LAIF, Federal Home loan securities and other cash and short-term investments.

The US Government Security invested in the FHLB had a maturity date of 11/30/2011 but a provision for an early call on 11/30/2009. The US Government Security invested in the FHLB had a maturity date of 11/30/2011 but a provision for an early call on 11/30/2009. On 11/30/2009, the early call was exercised and the proceeds from that call were deposited into a money market account with the Trustee. In January 2010, the Trustee transferred the remaining funds into the checking account.

The Investment Advisory Committee, consisting of Mark Weiss, City Manager of San Carlos, Brian Moura, Assistant City Manager of San Carlos, Michael Galvin, City Treasurer for San Carlos, and, Jeff Maltbie, Administrative Services Director, have reviewed this report before presentation to the Board.

Attachments

1 – Investment Portfolio Summary [and](#) Historical Summary of Investment Portfolio

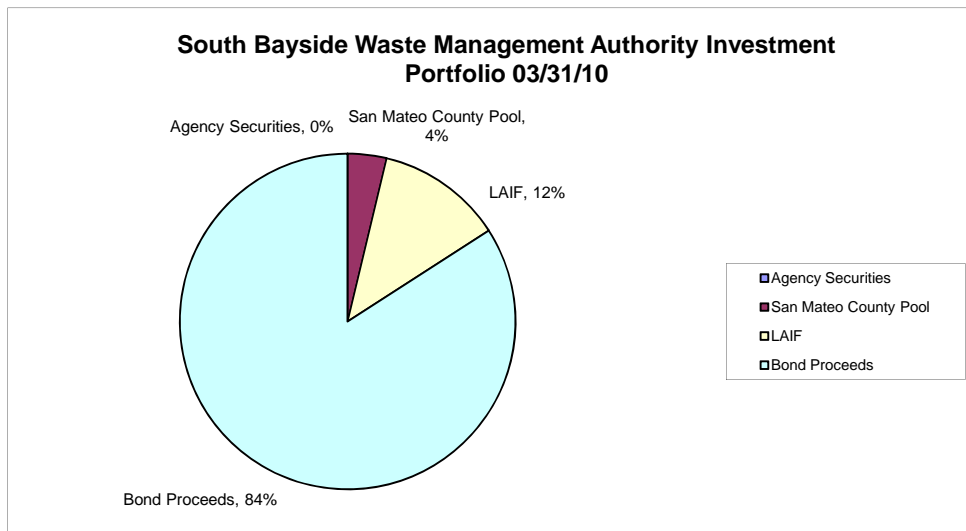
SOUTH BAYSIDE WASTE MANAGEMENT AUTHORITY

SUMMARY OF ALL INVESTMENTS
For Quarter Ending March 31, 2010

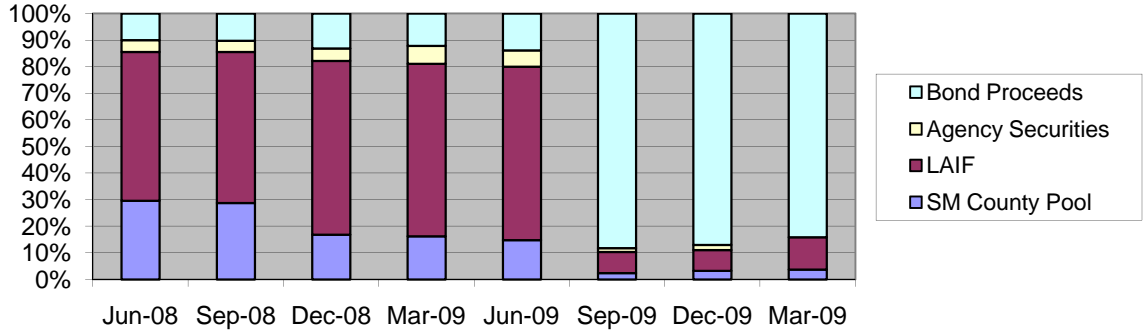
Category	Maturity		Weighted Average Interest Rate	HISTORICAL Book Value	GASB 31 ADJ Market Value
	Days	Months			
Liquid Investments:					
San Mateo County Investment Pool (COPOOL)	2		1.01%	1,694,971	1,694,971
Local Agency Investment Fund (LAIF)	1		0.56%	5,511,106	5,511,106
US GOVERNMENT-Securities & Agencies (0-100%)					
Federal Home Loan Bank Cusip 3133XHXD9			0.00%	-	-
Maturity Date 11/30/2011, early call date 11/30/09 exercised					
Total - Investments			0.666%	7,206,077	7,206,077
Bond Proceeds Accounts - Cash with Fiscal Agents					
BNY Western Trust - LAIF			0.56%	27,845,127	27,845,127
2009 Project Fund Account					
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv			0.01%	3,095,208	3,095,208
2009 Project Fund Account					
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv			4.41%	4,198,373	4,198,373
2009A Reserve Fund Account					
BNY Western Trust - Dreyfus Cash Mgmt 670 Inv			0.43%	3,030,209	3,030,209
2009A Payment Fund Account					
Total - Bond Proceeds Accounts			0.928%	38,168,917	38,168,917
GRAND TOTAL OF PORTFOLIO			0.449%	45,374,995	45,374,995

Total Accrued Interest this Quarter
Total Accrued Interest Fiscal Year to Date

100,324
262,271



South Bayside Waste Management Authority Historical Summary of Investment Portfolio



South Bayside Waste Management Authority Portfolio

	Jun-08	Sep-08	Dec-08	Mar-09	Jun-09	Sep-09	Dec-09	Mar-09
SM County Pool	6,790,971	6,833,098	3,607,319	2,410,579	2,422,086	1,685,963	1,690,785	1,694,971
LAIF	12,849,815	13,454,022	14,044,469	9,636,669	10,694,091	5,734,445	4,003,801	5,511,106
Agency Securities	1,001,250	1,001,250	1,001,250	1,001,250	1,001,250	1,001,250	1,001,250	-
Bond Proceeds	2,299,729	2,428,870	2,808,872	1,802,299	2,260,635	63,174,307	44,972,979	38,168,917
Grand Total	\$ 22,941,764	\$ 23,717,240	\$ 21,461,909	\$ 14,850,797	\$ 16,378,061	\$ 71,595,965	\$ 51,668,815	\$ 45,374,995

Allied Waste Update

Agenda Item 5D
Part I - 21 Pages*

*

Part I	Executive Summary	Attached
Part II	Monthly Progress Report By City	Posted on Website-not attached
Part III	Coordinator Call Logs	Posted on Website-not attached



EXECUTIVE SUMMARY

Overtime Hours per Day (Transfer Station/MRF)

Overtime hours per day for the TS and MRF (T20) decreased to 31 hours per day in April from 36 hours per day in the previous month. This decrease in overtime can be attributed to not running Transfer trucks on Saturday's in the month of April. In March, the Local Enforcement Agency (LEA) requested that we keep the Transfer Station floor clear as a result of the roof repair associated with Phase II of the Shoreway Master Plan. During the roof repair, the LEA requested that the tipping floor of the Transfer Station remain relatively clear overnight to decrease the amount of material exposed to the elements and to mitigate any potential issue with vectors because of the missing roof section. This roof repair occurred over a three week period of time in March, which resulted in running additional Transfer trucks during the weekend to accommodate the LEA's request. That repair was complete by the end of March and allowed us to reduce the need for overtime work. As the weather begins to improve, historically volumes in the Transfer Station increase, therefore, we do anticipate an increase in the overtime hours per day for the month of May. Additionally, the SBWMA Board approved necessary repairs to the Transfer Station floor, which will require additional Transfer trucks and overtime to help clear the Transfer Station floor in preparation for these repairs. We anticipate a spike in overtime hours per day in the month of May in preparation of those repairs.

Overtime Hours per Day (Collection Operations)

Overtime hours per day for the collection operation (925) in April increased from 39 hours per day to 42 hours per day. This represents a 7.7% increase in month over month in overtime hours per day. As has been the trend for the past several years, April is a month where volumes and set out rates increase. This coupled with a full vacation schedule and higher than normal absences have contributed to this increase. Additionally, we have had a number of unpredictable permanent departures that have also had an impact on driver availability. All of these factors can contribute to additional time being required on collection routes. Recording 42 hours of overtime per day is well below the previous 12-month average of 54 hours per day. We do expect this number to remain relatively consistent in the coming months, but do expect a slight increase in the summer, as we start the vacation season.

Average Weekly Delayed Pickups

The average weekly number of delayed pickups for the month of March decreased slightly month over month, moving from 68 to 63. Moderate increases and decreases in this number are expected due to the high number of variables, both internal and external, that can have an impact on this metric (i.e., vacation schedules, late set outs, etc.). The average weekly number of delayed pickups for April 2010 (63) out performs our average weekly number of delayed pickups for the previous 12-months of approximately 75. The average weekly number of delayed pickups in April continues to far exceed performance standards for the industry of 120 per week based on the high number of service opportunities in the area.



Missed Pickups

Missed pickups for the month of April were recorded at 1. The number of missed pickups in April out performs the previous 12-month average of 1.58 missed pickups. Performance in this area continues to be positive given the approximate 1.1 million service opportunities a month. We anticipate this number to continue to yield positive results in the foreseeable future and will continue to strive to reach and maintain a rate of zero missed pickups each month.

Customer Service Average Hold Time

Average hold time for the month of April decreased to 6 seconds from 9 seconds in the previous month. This represents a 33% reduction in average hold time from the month of March. A 6 second average hold time easily achieves the goal of 30 seconds and out performs the previous 12-month average of 12 seconds. Average hold times in April fell as call volumes decreased slightly and some Customer Service personnel returned from their scheduled leaves of absence. We anticipate average hold times to increase slightly in May due to an anticipated increase in call volume as a result of the mailing of East Palo Alto's Prop 218 notices and Atherton, Menlo Park, and San Carlos residents receiving their bills reflecting recent rate increases.

Calls Answered in 30 Seconds

Calls Answered in 30 Seconds for the month of April increased to 94%. This number is above the industry standard of 80% and represents a 3 percentage point increase over the previous month. Our performance in this area is in direct correlation with our performance with average hold time. Those contributing factors, which drive average hold time, are also going to drive our performance against this measurement. This number is slightly above our previous 12-month average of 90%. We expect service levels in May to dip slightly due to the mailing of East Palo Alto's Prop 218 notices and Atherton, Menlo Park, and San Carlos residents receiving their bills reflecting recent rate increases.

Calls Answered in 90 Seconds

The percentage of Calls Answered in 90 Seconds increased to 98% in the month of April. This measurement is tied directly to our number of calls answered in 30 seconds, as well as our average hold time. Our performance in these areas dictates our performance against this particular metric. We expect this number to remain consistent in May with the previous 12-month trend.

Abandoned Call Percentage

Our abandon rate for the month of April decreased slightly to 1% from 1.1% in the previous month. As with most of the call center metrics reported, our performance in this area is dictated by our performance in other key call center metrics (i.e., average hold time, calls answered in 30 seconds, and calls answered in 90 seconds). An abandon rate of 1% meets our abandon rate goal of 3.0% or less and is below our previous 12-month average of 1.66%. We again anticipate this number to remain consistent in the month of May.



Total Calls by Month

Total Calls by Month for April decreased by 2.33% to 15,138 from 15,499. This is in line with average call volume for the previous 12 months of 15,850. Call volume is expected to increase in May due to East Palo Alto Prop 218 Notices being mailed, and the Atherton, Menlo Park, and San Carlos rate increases.

Self-Haul Ratio

April 2010 yards per ton ratio was 2.89 up from 2.04 in the previous month. This represents a 42% improvement in the yards per ton ratio. Less rainfall in the month of April coupled with completion of the roof repair of the Transfer Station were major contributors to the significant increase in the yards per ton ratio. We will continue to focus our efforts in achieving this metric by performing spot checks on scale tickets for self haul customers. Specifically, after customers have paid to tip their load, but prior to entering the Transfer Station, one of Allied’s management personnel will verify that the customer was accurately charged for the amount of yardage by Scale House personnel. If an issue is noted, management will follow up with the Scale House Attendant and use coaching or step discipline to correct any issues discovered. During April 2010, 33 transactions were spot checked, and no significant variances were found.

C&D Recycling Performance

April 2010 netted 2,623 tons of C&D materials. The Transfer Station is on pace to have its best C&D year since the inception of the program. Allied continues to focus its employees on opportunities to pull this material out of the MSW pile inside the transfer station and these efforts are proving to be successful.

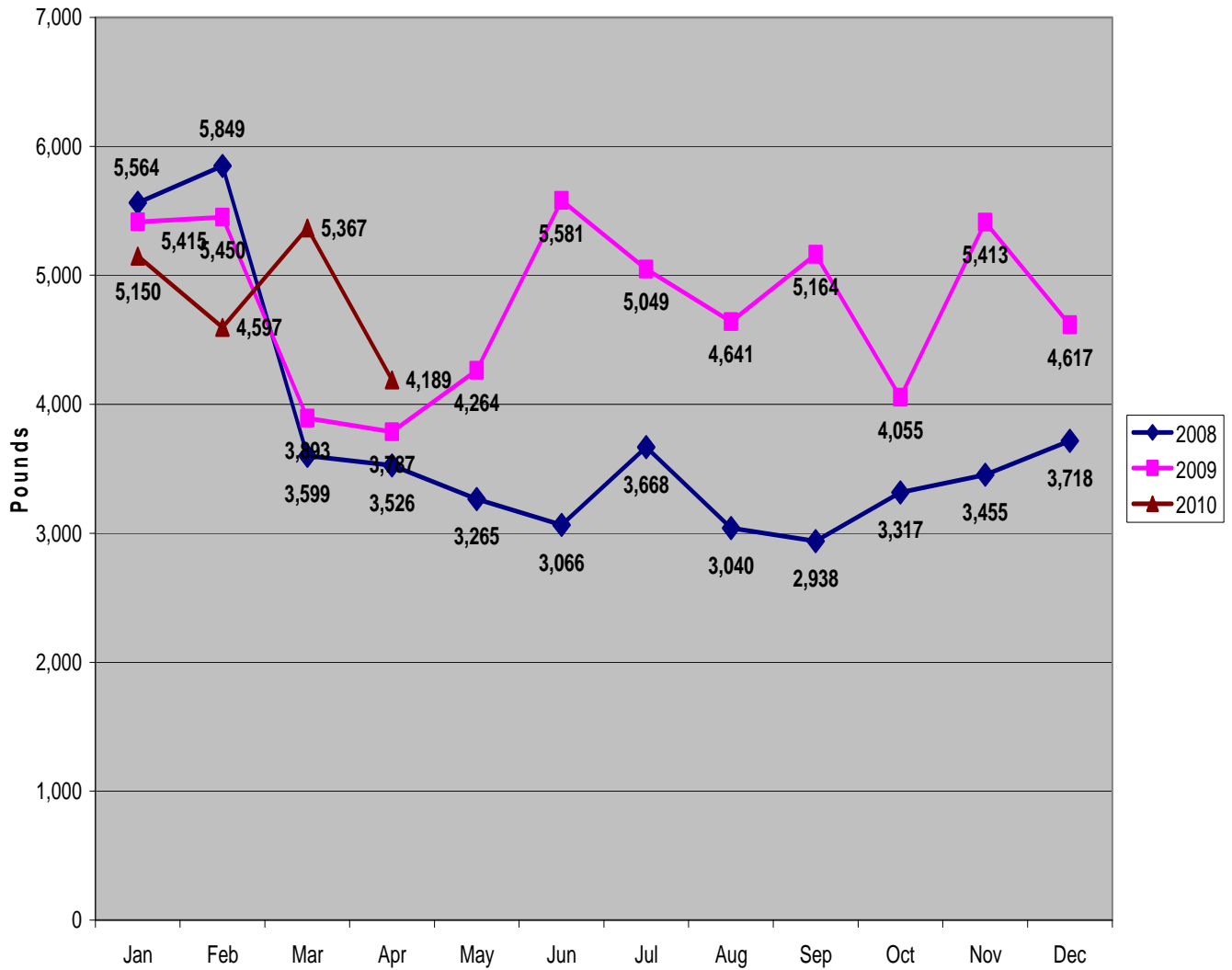
South Bayside Transfer Station C & D Tons to Zanker Road						
	2005	2006	2007	2008	2009	2010
Jan	1,246.98	639.26	1585.44	1,693.36	1,607.03	1,987.49
Feb	1,618.18	1,369.73	1337.82	1,530.43	1,424.63	2,376.66
Mar	2,182.49	1,461.86	1605.41	1,574.55	1,723.11	3,234.62
Apr	1,100.82	1,361.47	1749.16	2,461.99	2,058.04	2,623.64
May	1,102.71	2,208.81	2226.75	2,354.57	1,828.76	
Jun	317.86	2,292.17	2048.91	2,674.06	2,093.77	
Jul	353.46	1,943.33	1974.51	2,528.04	2,601.29	
Aug	889.65	2,095.46	2059.83	2,508.20	2,793.49	
Sep	1,271.40	1,740.60	1879.53	2,483.64	2,810.07	
Oct	1,058.87	1,883.58	2126.58	2,576.17	3,075.84	
Nov	657.42	1,453.40	1954.91	1,829.21	2,778.91	
Dec	465.68	1,174.56	1588.37	1,650.82	2,297.58	
	12,265.52	19,624.23	22,137.22	25,865.05	27,092.52	10,222.41



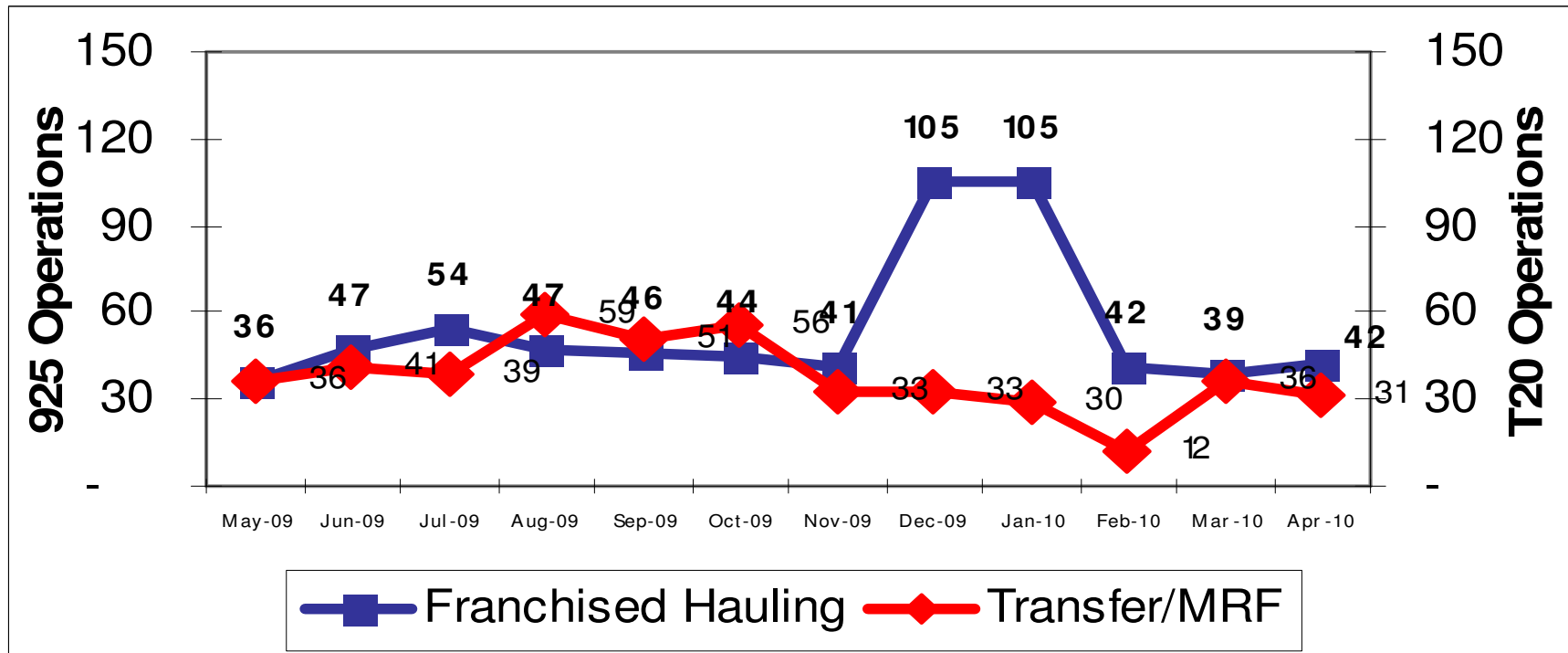
Battery Collection Performance

Residential curbside collection weight for household batteries and cell phones for all jurisdictions in April 2010 was 4,189 pounds.

Residential Curbside Cell Phone & Battery Collection

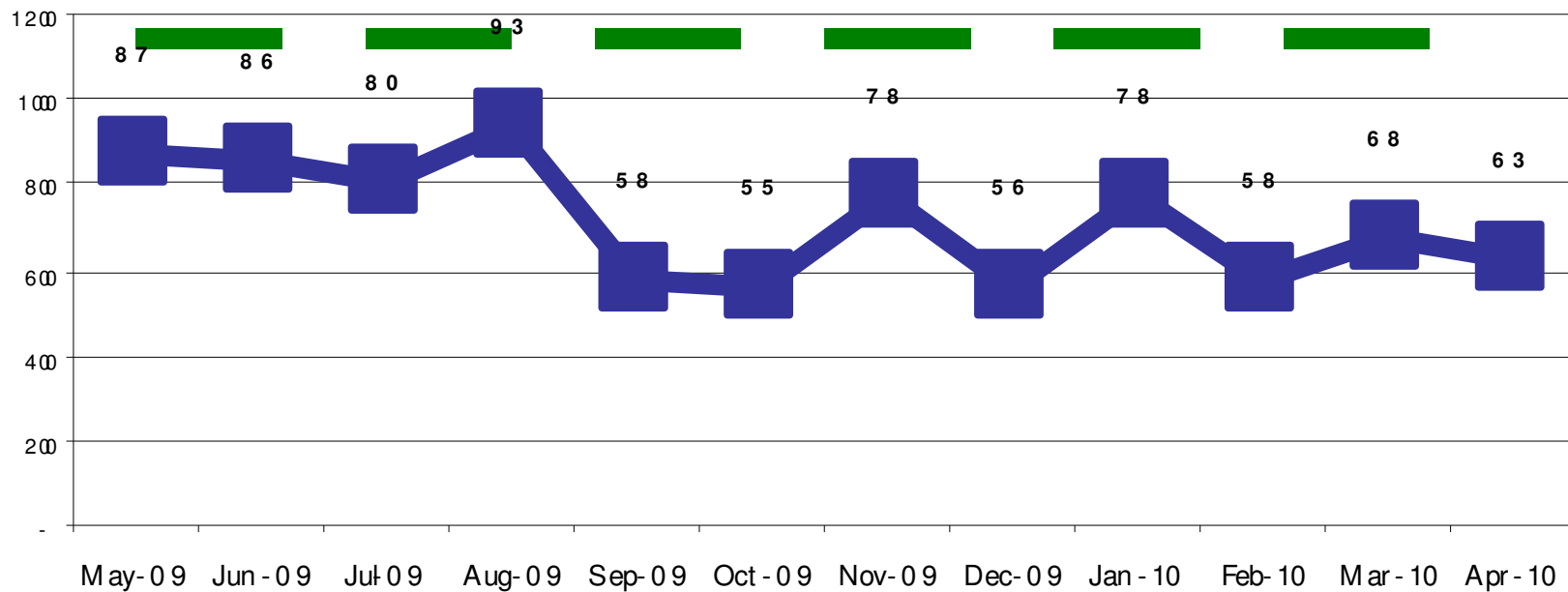


Collection Driver and Transfer/MRF Operations Overtime Hours Per Day



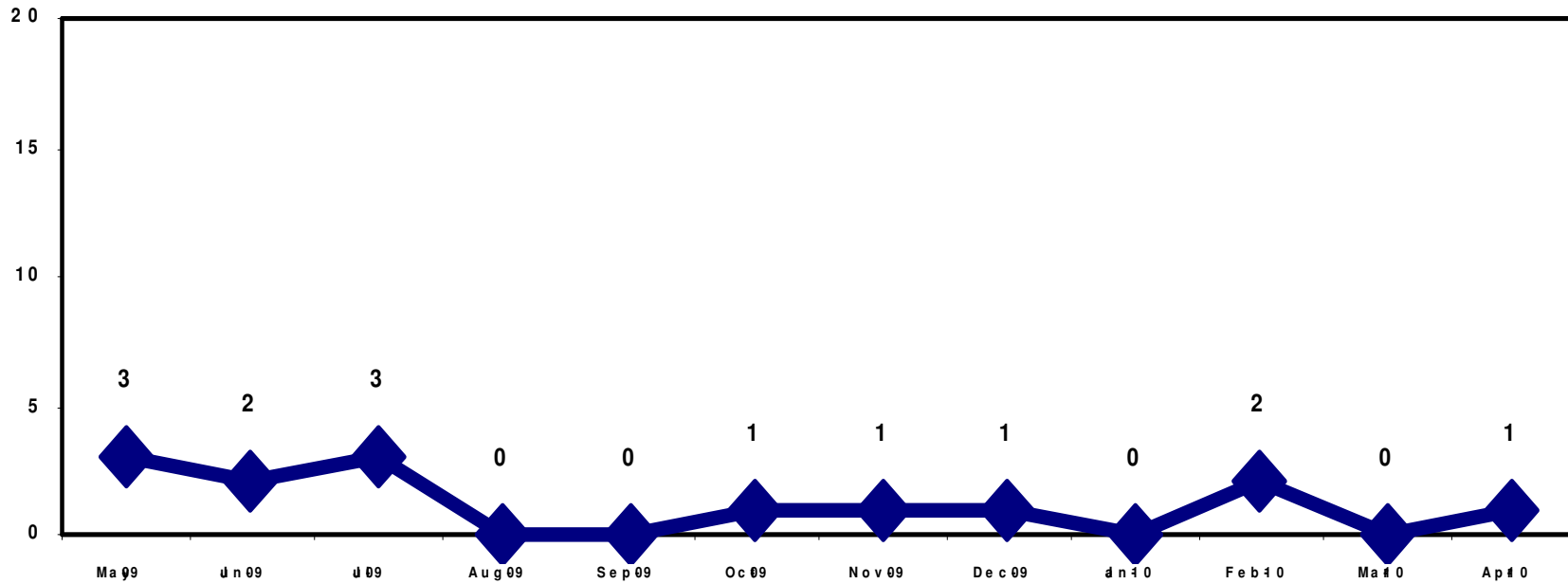
Average Weekly Delayed Pickups

Service Standard is 114 Total



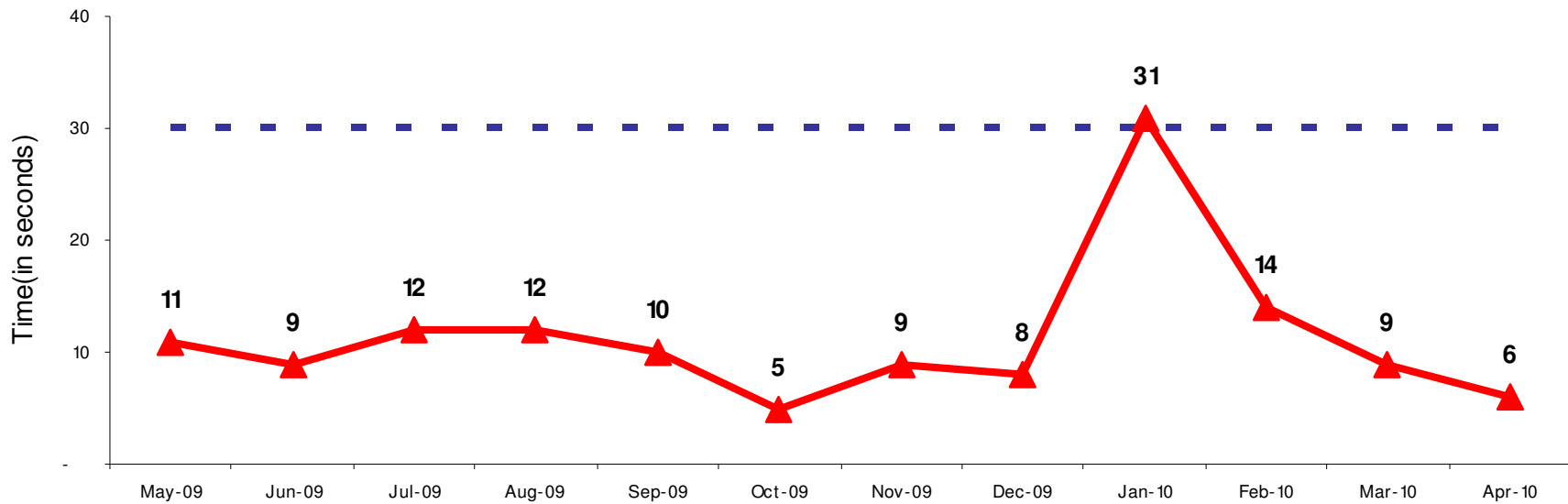
Note: Service Standard is 1 missed pick up per 1000 residential customers and 2 missed pick ups per 1000 commercial customers.

Monthly Missed Pick Ups



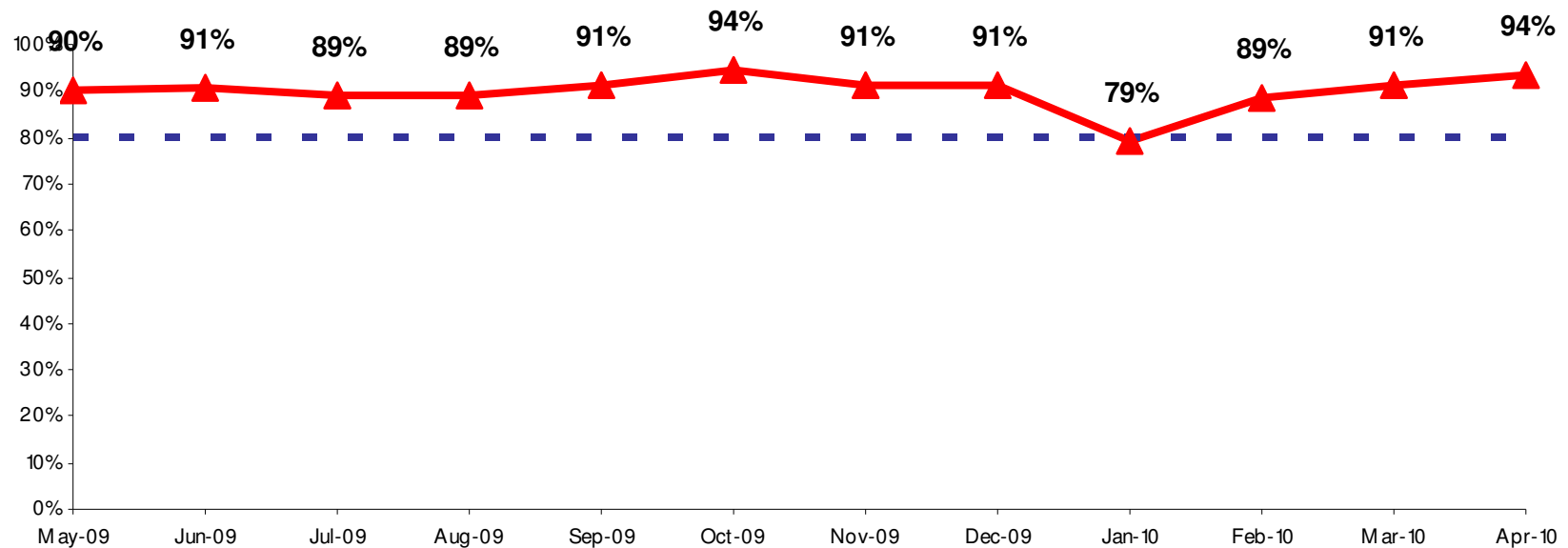
Customer Service Average Hold Time

30 Second Service Standard



Customer Service Percentage of Calls Answered in 30 Seconds

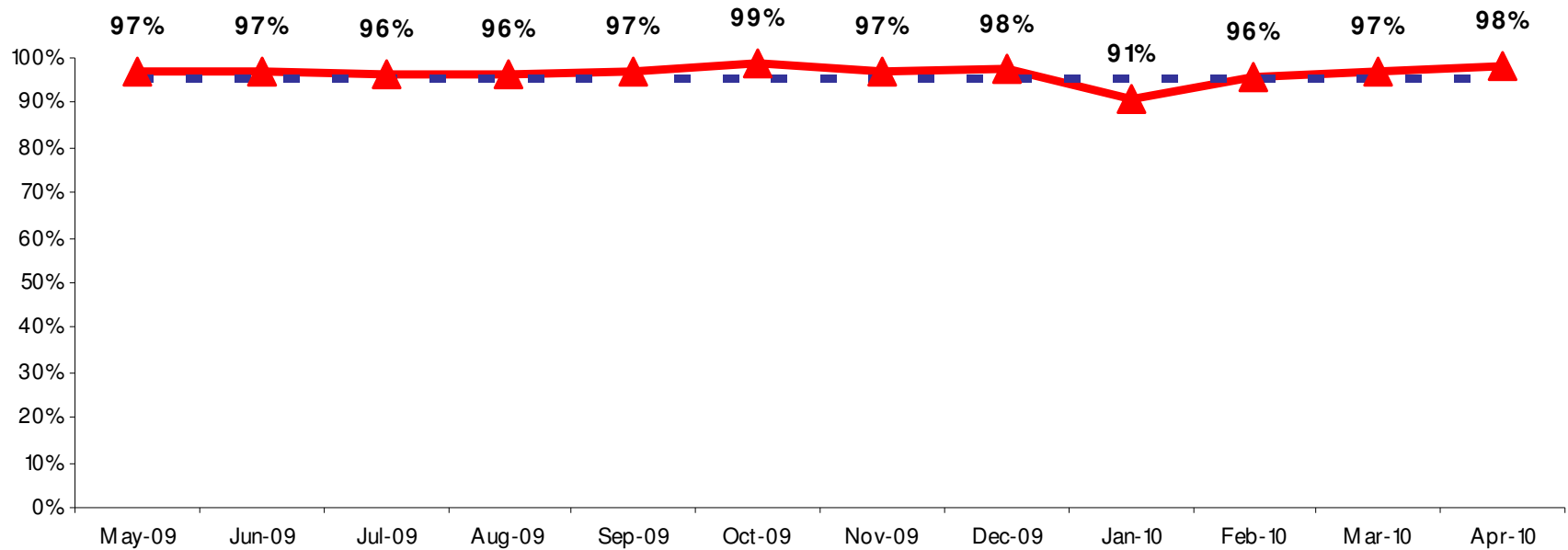
80% Service Standard





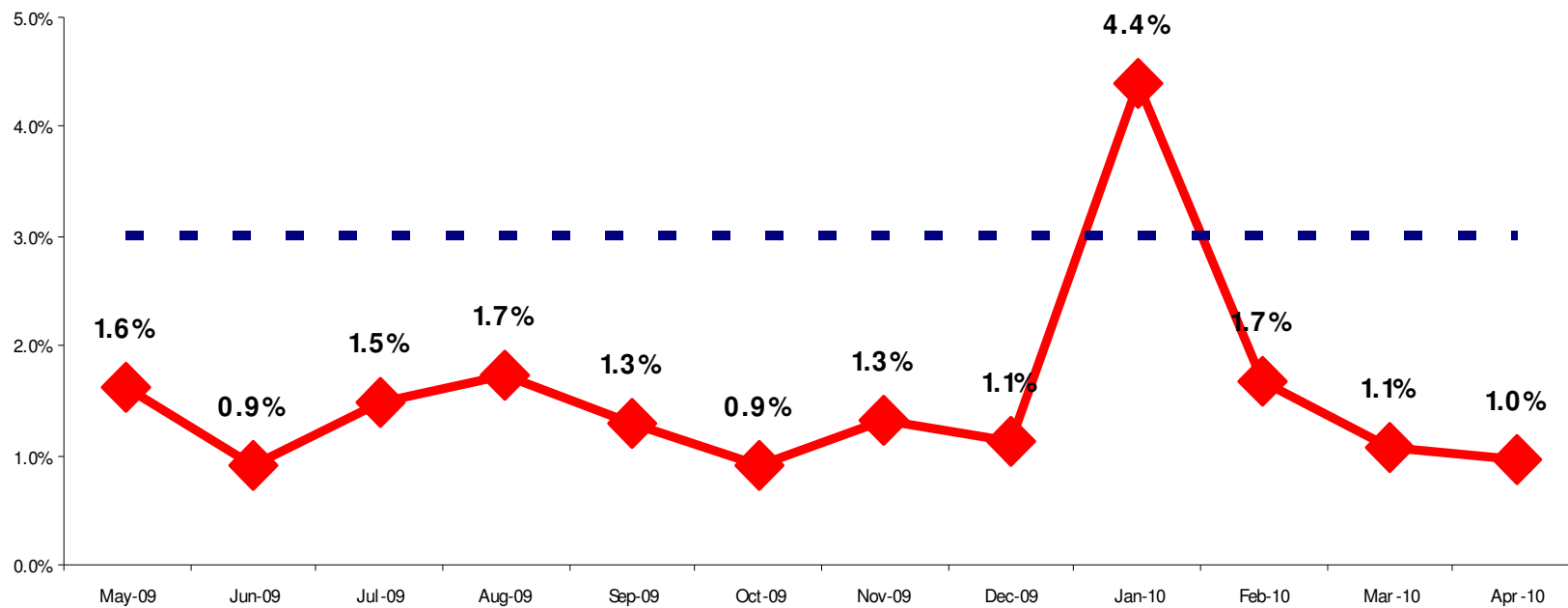
Customer Service Percentage of Calls Answered in 90 Seconds

95% Service Standard

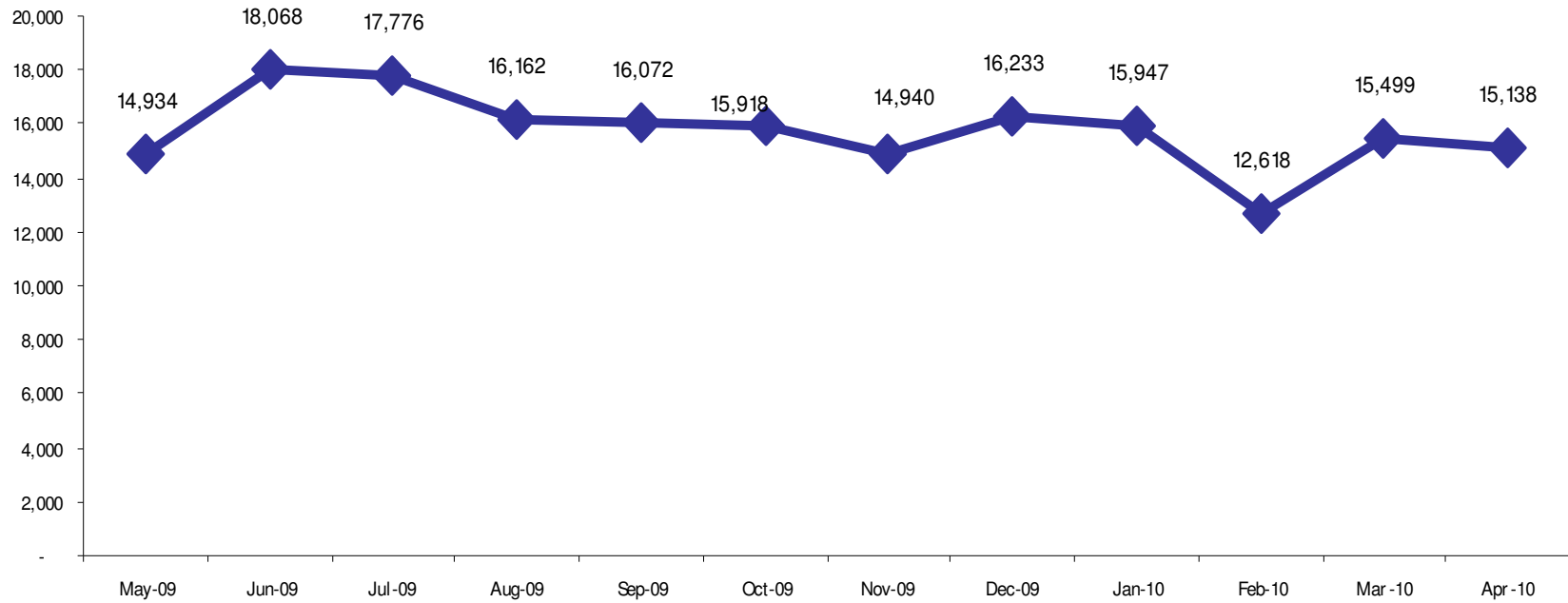


Customer Service Abandoned Call Percentage

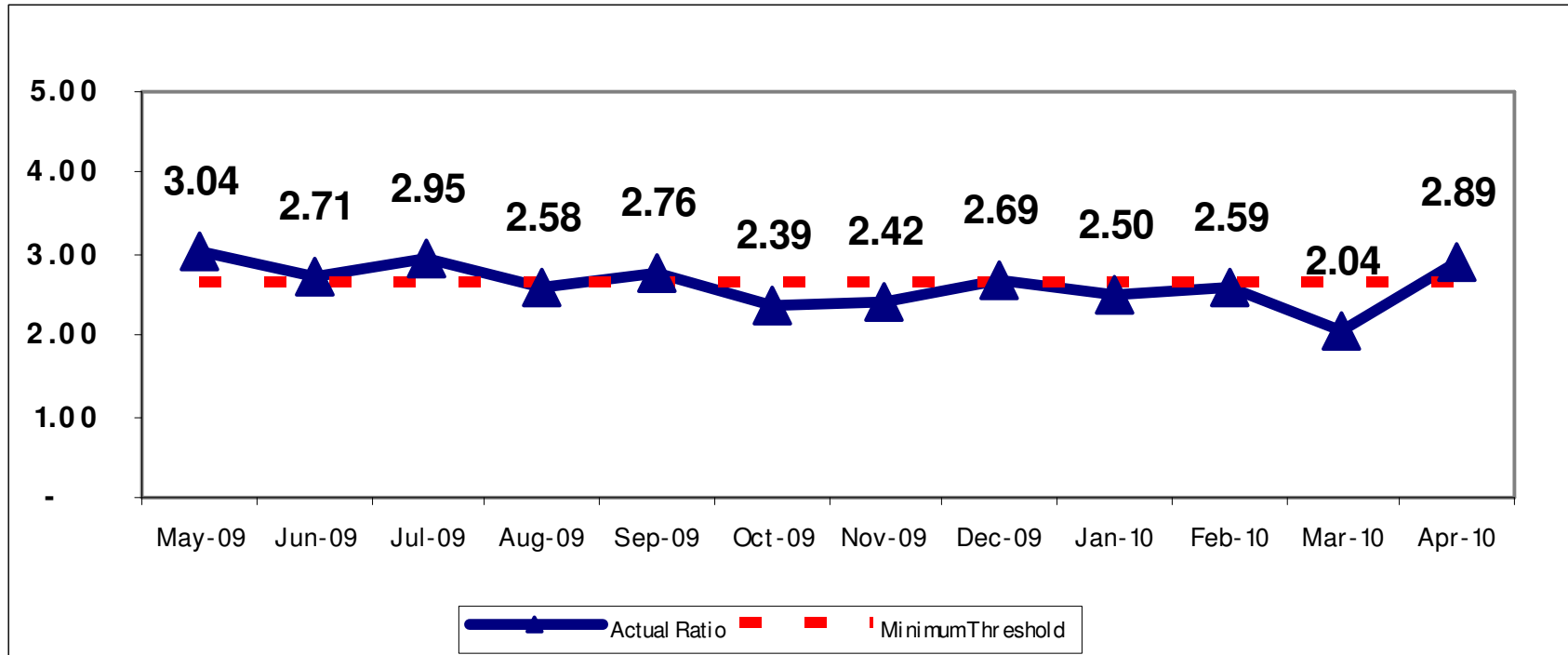
Service Standard 3%



Total Calls by Month



Transfer Station Public Yards to Ton Ratio



2010 LIQUIDATED DAMAGES



11.03, B.1a. Failure to commence service to a new recipient within 7 days

													Less:				2010 Total	Annual Allowance	Net # of Incidents	LD per Incident	Total LD
	JAN	FEB	MAR	Q1 Total	APR	MAY	JUN	Q2 Total	JUL	AUG	SEP	Q3 Total	OCT	NOV	DEC	Q4 Total					
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
Redwood City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	(5)	\$ 150	\$ -
																		60	(60)		\$ -

11.03, B.1b. Missed Pickup Not Corrected in 24 Hours

													Less:				2010 Total	Annual Allowance	Net # of Incidents	LD per Incident	Total LD	
	JAN	FEB	MAR	Q1 Total	APR	MAY	JUN	Q2 Total	JUL	AUG	SEP	Q3 Total	OCT	NOV	DEC	Q4 Total						
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Belmont	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	15	(14)	\$ 150	\$ -
Burlingame	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	15	(14)	\$ 150	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Redwood City	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	1	15	(14)	\$ 150	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
		2		2	1		1										3	180	(177)		\$ -	

11.03, B.1c. Consecutive Missed Pickups

													Less:				2010 Total	Annual Allowance	Net # of Incidents	LD per Incident	Total LD
	JAN	FEB	MAR	Q1 Total	APR	MAY	JUN	Q2 Total	JUL	AUG	SEP	Q3 Total	OCT	NOV	DEC	Q4 Total					
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
Redwood City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 150	\$ -
																		0	-		\$ -

2010 LIQUIDATED DAMAGES



11.03, B.1d. Failure to properly conduct special collections

	Q1			Q2			Q3			Q4			2010 Total	Less:			Total LD			
	JAN	FEB	MAR	Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total		OCT	NOV	DEC		Total	Annual Allowance	Net # of Incidents
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Redwood City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Total	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ -	\$ -

11.03, B.1e. Failure to perform and submit billing reviews

	Q1			Q2			Q3			Q4			2010 Total	Less:			Total LD			
	JAN	FEB	MAR	Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total		OCT	NOV	DEC		Total	Annual Allowance	Net # of Incidents
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Redwood City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 250	\$ -
Total	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ -	\$ -

11.03, B.2a. For each occurrence of private property damage

	Q1			Q2			Q3			Q4			2010 Total	Less:			Total LD			
	JAN	FEB	MAR	Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total		OCT	NOV	DEC		Total	Annual Allowance	Net # of Incidents
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
Hillsborough	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	1	7	(6)	\$ 250	\$ -
Menlo Park	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	1	7	(6)	\$ 250	\$ -
Redwood City	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	1	7	(6)	\$ 250	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7	(7)	\$ 250	\$ -
Total	2	-	1	3	-	-	-	-	-	-	-	-	-	-	-	3	84	(81)	\$ -	\$ -

2010 LIQUIDATED DAMAGES



11.03, B.2b. For each occurrence of failure to properly return containers to the appropriate location

	JAN	FEB	MAR	Q1			Q2			Q3			Q4			2010 Total	Less: Annual Allowance	Net # of Incidents	LD per Incident	Total LD
				Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total	OCT	NOV	DEC					
Atherton	-	1	-	1	-	-	-	-	-	-	-	-	-	-	1	10	(9)	\$ 150	\$ -	
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 150	\$ -	
Burlingame	2	-	2	4	-	-	-	-	-	-	-	-	-	-	4	10	(6)	\$ 150	\$ -	
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 150	\$ -	
Fair Oaks/SMCo	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1	10	(9)	\$ 150	\$ -	
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 150	\$ -	
Hillsborough	1	-	1	2	-	-	-	-	-	-	-	-	-	-	2	10	(8)	\$ 150	\$ -	
Menlo Park	-	1	-	1	3	-	-	3	-	-	-	-	-	-	4	10	(6)	\$ 150	\$ -	
Redwood City	-	2	3	5	5	-	-	5	-	-	-	-	-	-	10	10	-	\$ 150	\$ -	
San Carlos	-	1	1	2	2	-	-	2	-	-	-	-	-	-	4	10	(6)	\$ 150	\$ -	
San Mateo	-	-	-	-	1	-	-	1	-	-	-	-	-	-	1	10	(9)	\$ 150	\$ -	
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 150	\$ -	
Total	3	5	8	16	11	-	-	11	-	-	-	-	-	-	27	120	(93)	\$ -	\$ -	

11.03, B.2c. For each occurrence of excessive noise or discourteous behavior

	JAN	FEB	MAR	Q1			Q2			Q3			Q4			2010 Total	Less: Annual Allowance	Net # of Incidents	LD per Incident	Total LD
				Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total	OCT	NOV	DEC					
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
Hillsborough	-	-	-	-	1	-	-	1	-	-	-	-	-	-	1	0	1	\$ 250	\$ 250	
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
Redwood City	1	-	-	1	1	-	-	1	-	-	-	-	-	-	2	0	2	\$ 250	\$ 500	
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
San Mateo	1	-	-	1	-	-	-	-	-	-	-	-	-	-	1	0	1	\$ 250	\$ 250	
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 250	\$ -	
Total	2	-	-	2	2	-	-	2	-	-	-	-	-	-	4	0	4	\$ -	\$ 1,000	

11.03, B.2d. For each failure to clean up solid waste spilled by the Contractor

	JAN	FEB	MAR	Q1			Q2			Q3			Q4			2010 Total	Less: Annual Allowance	Net # of Incidents	LD per Incident	Total LD
				Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total	OCT	NOV	DEC					
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Belmont	-	2	1	3	-	-	-	-	-	-	-	-	-	-	3	15	(12)	\$ 150	\$ -	
Burlingame	-	-	2	2	-	-	-	-	-	-	-	-	-	-	2	15	(13)	\$ 150	\$ -	
East Palo Alto	1	-	-	1	-	-	-	-	-	-	-	-	-	-	1	15	(14)	\$ 150	\$ -	
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Foster City	1	1	-	2	1	-	-	1	-	-	-	-	-	-	3	15	(12)	\$ 150	\$ -	
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Redwood City	3	1	4	8	1	-	-	1	-	-	-	-	-	-	9	15	(6)	\$ 150	\$ -	
San Carlos	-	2	-	2	-	-	-	-	-	-	-	-	-	-	2	15	(13)	\$ 150	\$ -	
San Mateo	-	-	1	1	-	-	-	-	-	-	-	-	-	-	1	15	(14)	\$ 150	\$ -	
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15	(15)	\$ 150	\$ -	
Total	5	6	8	19	2	-	-	2	-	-	-	-	-	-	21	180	(159)	\$ -	\$ -	

2010 LIQUIDATED DAMAGES

2010 LIQUIDATED DAMAGES



11.03, B.2e. For each occurrence of collection of solid waste materials during unauthorized hours

	JAN	FEB	MAR	Q1				Q2				Q3				Q4				2010 Total	Less:			Total LD				
				Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total	OCT	NOV	DEC	Total	Annual Allowance	Net # of Incidents	LD per Incident									
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -	
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
Foster City	-	-	-	-	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	10	(9)	\$ 250	\$ -
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
Redwood City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
San Carlos	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	10	(9)	\$ 250	\$ -
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10	(10)	\$ 250	\$ -
Total	-	-	1	1	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	120	(118)		\$ -

11.03, B.3a. For each failure to initially respond to a service recipient complaint within one business day

	JAN	FEB	MAR	Q1				Q2				Q3				Q4				2010 Total	Less:			Total LD					
				Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total	OCT	NOV	DEC	Total	Annual Allowance	Net # of Incidents	LD per Incident										
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -	
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -
Burlingame	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -
East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -
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Redwood City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	-	\$ 100	\$ -
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11.03, B.3b. For each failure to process service recipient complaints to Agency

	JAN	FEB	MAR	Q1				Q2				Q3				Q4				2010 Total	Less:			Total LD					
				Total	APR	MAY	JUN	Total	JUL	AUG	SEP	Total	OCT	NOV	DEC	Total	Annual Allowance	Net # of Incidents	LD per Incident										
Atherton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -	
Belmont	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
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East Palo Alto	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
Fair Oaks/SMCo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
Foster City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
Hillsborough	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
Menlo Park	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
Redwood City	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
San Carlos	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
San Mateo	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
West Bay	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ 100	\$ -
Total	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0		\$ -	\$ -	